

Electric Car Charging Station Guidelines

To ensure a seamless experience when using the electric car charging station, please follow these guidelines.

General Information

1. Authorization Options:

Guests may use their preferred authorization method for starting a charging session. Options include:

- EVBox Everon app (recommended)
- Third-party charging cards or apps, such as:
 - Plugsurfing
 - ChargeMap
 - Shell Recharge
- Any other provider preferred by the guest

2. Payment and Billing:

- Guests will be charged directly by their chosen provider for the charging session.
- Ensure you review the **terms and conditions** of the app or service you are using.

3. Important Note:

- Charging rates and payment methods depend on the provider you use for authorization.

If you choose to use the EVBox Everon app, follow the steps below:

Step 1: Download and Open the EVBox Everon App

- Ensure the app is installed on your mobile device.

Step 2: Continue as a Guest

- Select "Continue as guest" at the bottom of the screen.
- Agree to the terms of service and tap "Let's Go".

Step 3: Enable Location Services

- Allow the app to access your device's location.
- Your current location will appear on the map.
- If needed, use the compass icon (bottom-right corner) to navigate to your location.

Step 4: Select a Charging Station

- Tap the green pin on the map to view station details.
- Choose the connector you want to use and review the price.

Step 5: Pay and Charge

- Tap "Pay and Charge".
- A prompt will appear to continue in a web browser. Tap "Open Web Browser".

Step 6: Start the Charging Session

- On the web page, review station details again.
- Plug in your vehicle to the charger.
- Tap "Pay to Charge", then enter your credit/debit card details.

Step 7: Pre-authorization Hold

- A **€50 reservation** will be placed on your card.
- After the session ends, this amount will be adjusted based on your usage and the station's tariff.

Step 8: Monitor and Stop Charging

- Track your charging session in real-time on the web page.
- Stop the session manually when finished.

Step 9: Save Your Receipt

At the end of the session, you can:

- Download the receipt to your device directly.
- Share it via email or messaging apps for future reference.

Guest Responsibility

- Ensure your selected app or card is active and valid.
- Be mindful of the ****terms and conditions**** of the app or service provider you use.
- Use the charging station responsibly and unplug your vehicle promptly when charging is complete.

Thank you!